



Connecting the
government with the
governed, and the
governed with each other

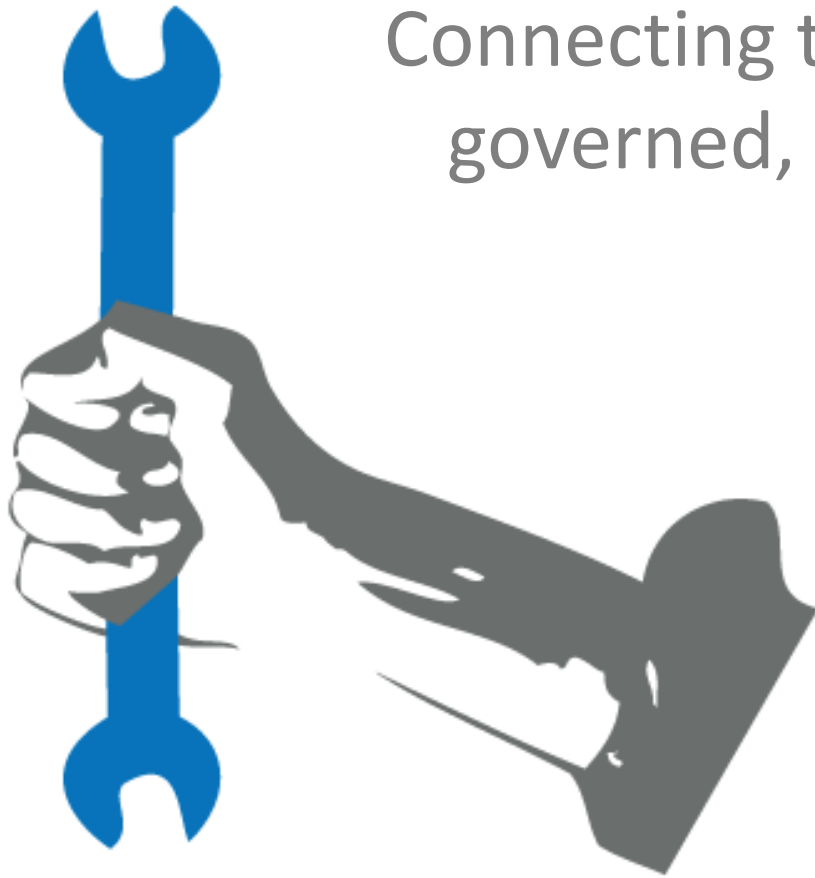
Jeff Mooney



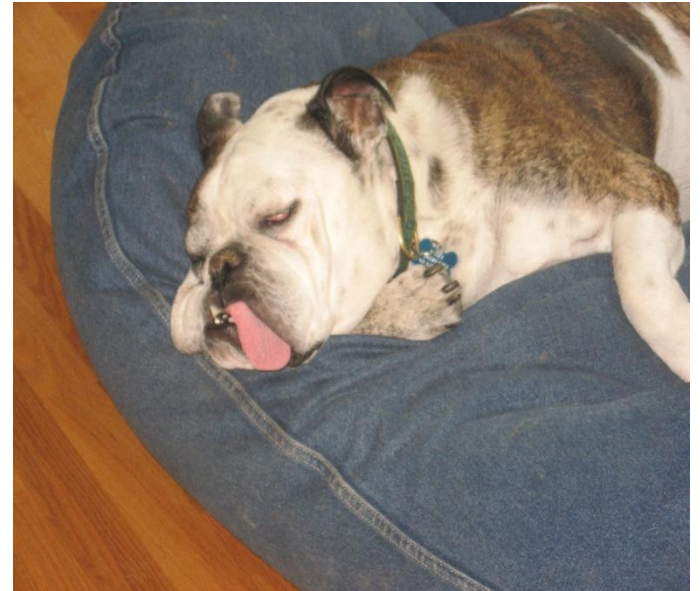
Connecticut GIS User to User Network
A voluntary association of GIS Users



Connecting the government with the
governed, and the governed with
each other



SeeClickFix





To build a better world, start in
your community.

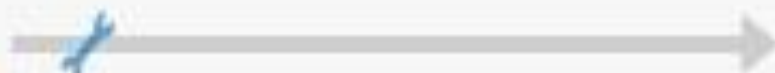
The government is us; we are the government, you and I.

Theodore Roosevelt (1858-1919) 26th president of the U.S.





A SeeClickFix User
Reports an Issue



Utilities



Community



Government



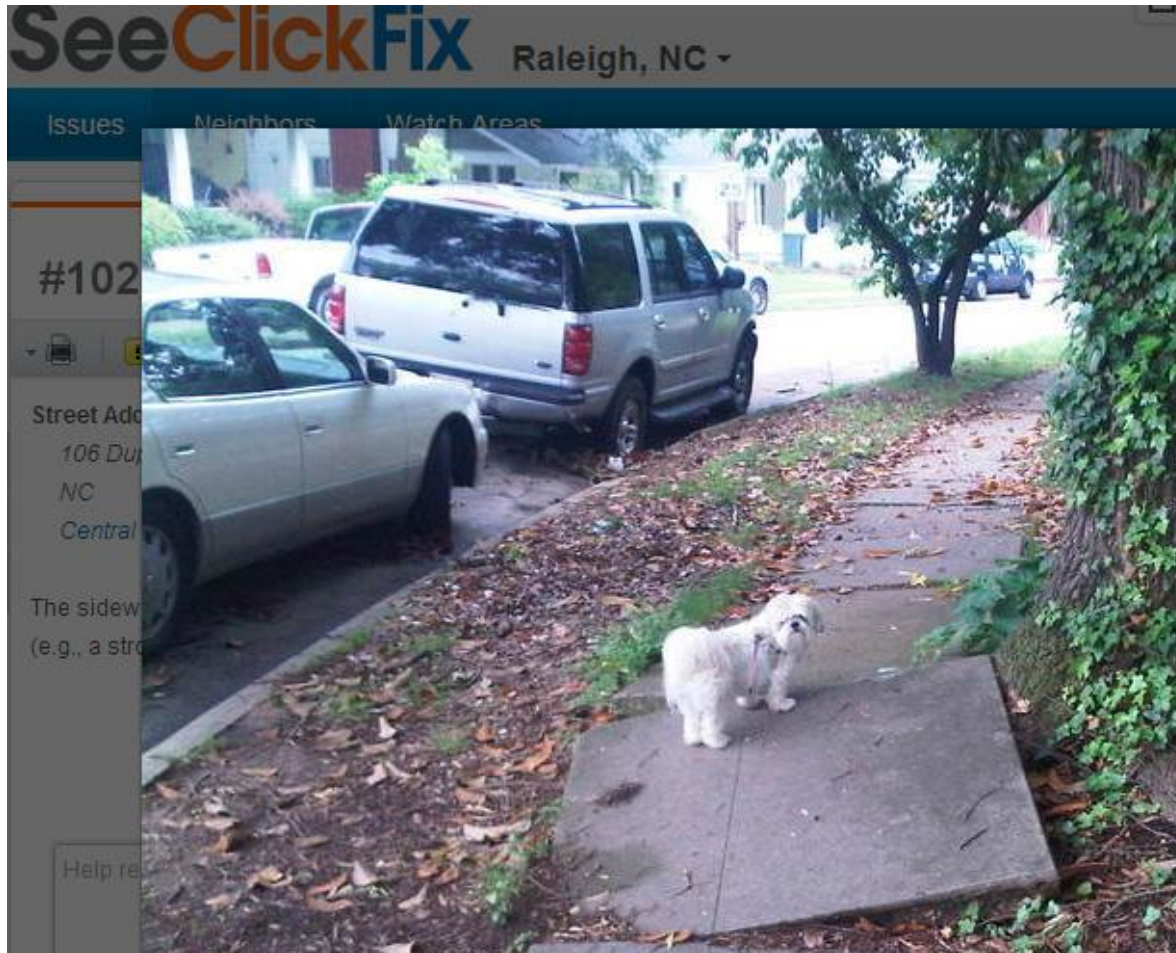
Fixed!



Community



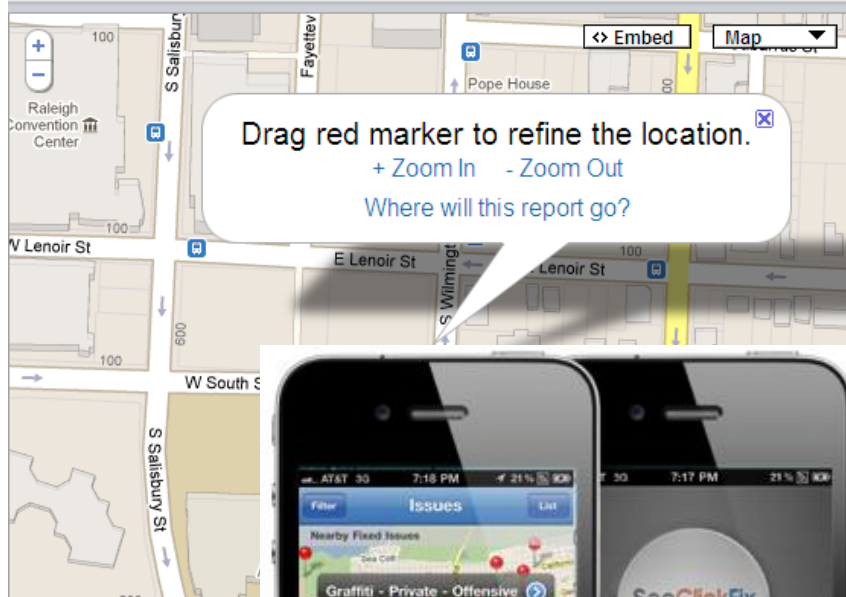
See



Click



Report Step 2 - Issue Details



Category*

Raleigh City Hall

Graffiti
Potholes
Drainage
Signals / Signs
Parks / Trails
Water / Sewer
Garbage
Street Light
Other
, Raleigh, NC

Upload an Image

Choose File

No file chosen



Report as Another User

facebook

Search

SeeClickFix

New Haven, CT

Issues

Neighbors

Watch Areas

Invite a Friend

Report an Issue

Settings ?

Hotness

Date Reported

Rating

Search Issues, Neighbors or Watch Areas...

Your Ranking

New Haven, CT

Follow Location



Ben

5 Civic Points



Tow trucks FLY up Bishop St on street cleaning days [Open](#)

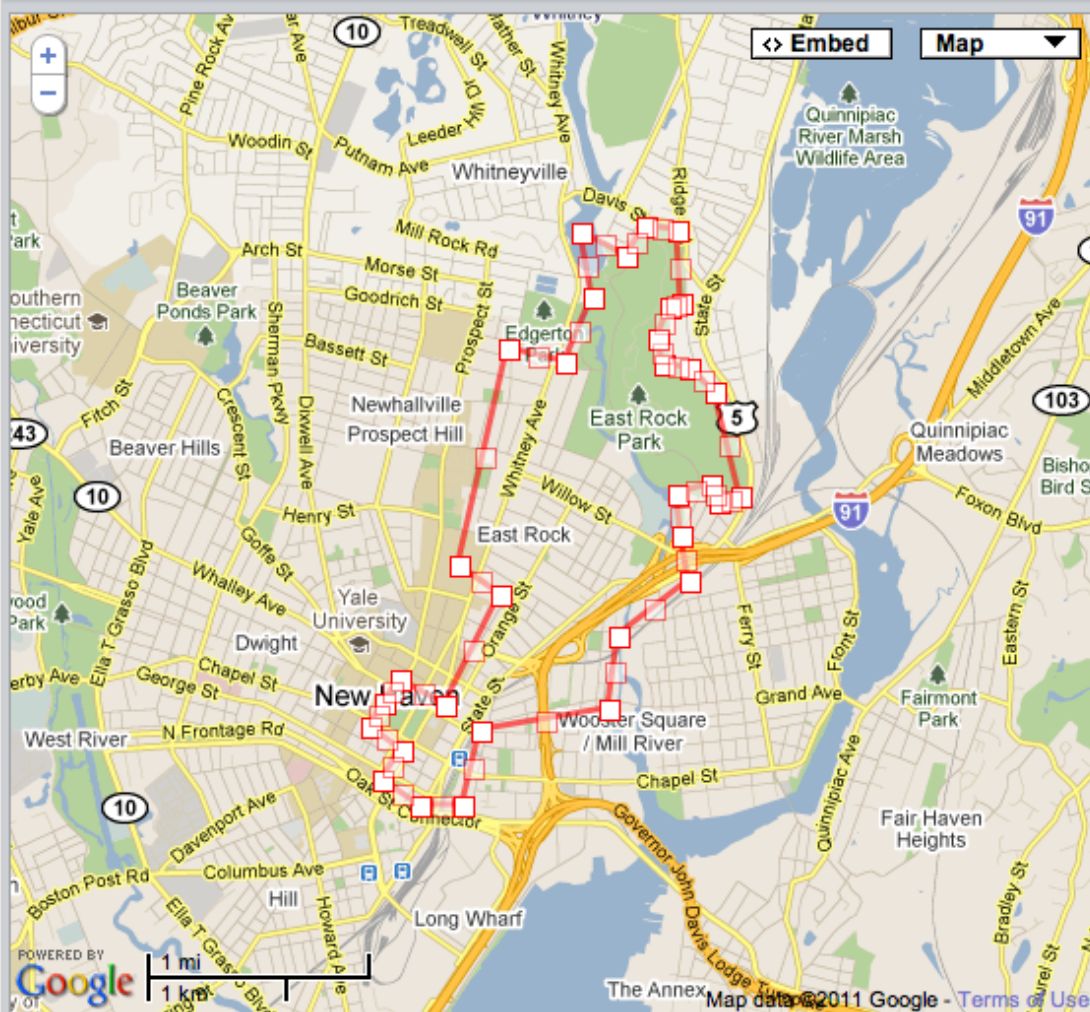
90 Bishop St. New Haven, ct

about 2 hours ago · Edit · Share

Fix



Edit Watch Area

[Watch Area Home](#)[+ Create a Watch Area](#)[Help](#)[Embed](#)[Map](#)

Title

Email

Keywords

Public Description

- ☐ Send emails when comments are added?
- ☒ Send me updates about SeeClickFix?
- ☐ Make Watch Area Public?
- ☐ Moderate all content in this area?

[Update](#)[Delete](#)

Done

Richmond

Home Government Highlighted Information Residents Business Visitors Online Services

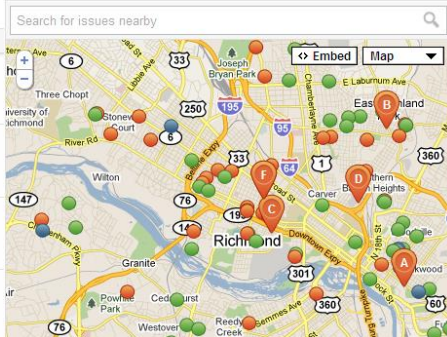
REPORT PRIORITY ISSUES

- Mayor Home
- Role of the Mayor
- Biography
- Report Priority Issues
- Neighbor To Neighbor
- Mayor's Youth Academy
- Mayor's Newsletters
- Mayor's Video Archive
- Citizens' Request
- Services Guide
- City Government
- Ask The Mayor
- Media Relations
- News Releases

If this page does not load properly, [please report your issues here.](#)

REPORT ISSUES

- A Non-Functioning Street Light (1)**
607 27th St Richmond, VA
about 9 minutes ago · Fix it · Share
- B 3320 delaware ave (1)**
3320 Delaware Ave Richmond, VA
about 31 minutes ago · Fix it · Share
- C couch on sidewalk (1)**
18 N Lombardy St Richmond, VA
about 32 minutes ago · Fix it · Share
- D Trash/Bulk Pick-ups (1)**
1620 Monterio Street Richmond, VA
about 33 minutes ago · Fix it · Share



Town of Saugus

Massachusetts

photos courtesy of Jim Harrington

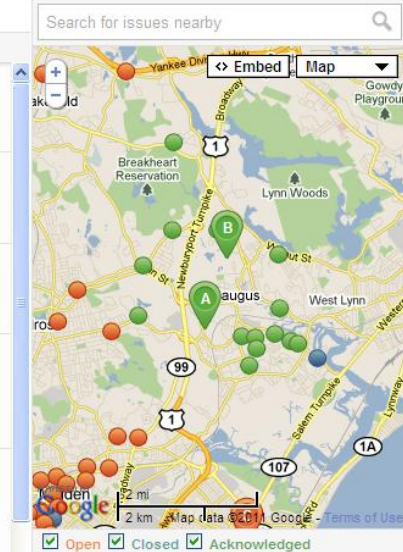
Home For Residents For Businesses

See Click Fix

[Printer-Friendly Version](#)

REPORT ISSUES

- A Handicap Impediment (2)**
Vine Main Saugus, MA
1 day ago · Fix it · Share
- B Sidewalk Repair (2)**
5 Jane Drive Saugus, MA
1 day ago · Fix it · Share
- C street light out (1)**
Fiske St Saugus, MA
3 days ago · Fix it · Share
- D A dirt road would be better. Seriously. (1)**
64 Boston St Salem, MA 01970, USA
7 days ago · Fix it · Share
- E pipe sticking out of ground causing multiple flat tires (2)**
437-529 Mystic Ave Somerville, MA 02145, USA
8 days ago · Fix it · Share



SeeClickFix

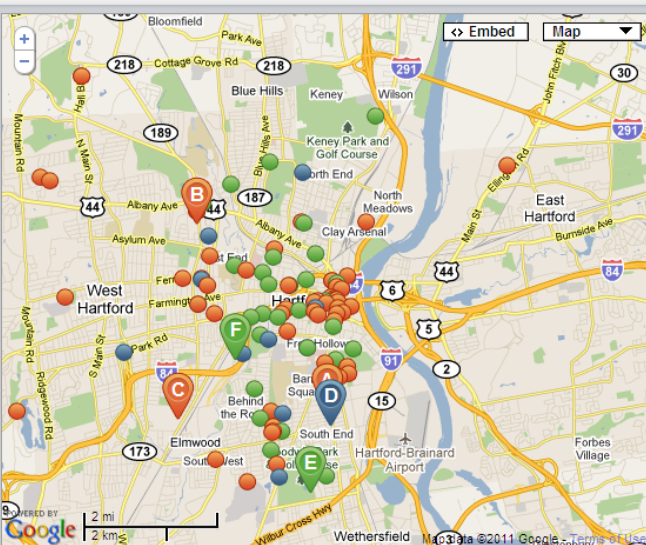
Hartford, CT

GoPro! Login Sign Up How it Works

Issues Neighbors Watch Areas

Search Issues, Neighbors or Watch Areas

Issues Map



Export Data Help

Search

☒ Open ☒ Closed ☐ Archived ☒ Acknowledged

Dates: Any to Any

- People doing drugs
147 Franklin Ave Hartford, CT Open
- antique tavern property in ruins
Albany And Prospect Avenue Hartford, CT Open
- speeding
Oakwood Avenue west hartford, CT Open
- Loose manhole cover
Franklin Ave & Barker St. Hartford, CT Closed
- mattress pile and some tires
141 211 Hubbard Rd Hartford, CT Acknowledged
- Illegal Dumping
Francis Avenue At Park Street Hartford, CT Acknowledged
- Pothole
626-746 Capitol Ave Hartford, CT 06106, USA Acknowledged
- abandoned car
85 Terry Road Hartford, CT Closed
- Street light out
139 Linnimore St Hartford, CT Acknowledged
- Parks
Keney Park Hartford, CT Acknowledged
- Pothole
215 Albany Avenue Hartford, CT Acknowledged
- Trees
129 Norwich St Hartford, CT 06114, USA Closed

Report an Issue
Create a Watch Area

Embed
Map

People doing drugs
1 person wants this fixed
147 Franklin Ave Hartford CT

VOTE TO FIX!

antique tavern property in ruins
1 person wants this fixed
Albany And Prospect Avenue Hartford CT

VOTE TO FIX!

speeding
1 person wants this fixed
Oakwood Avenue west hartford CT

VOTE TO FIX!

Loose manhole cover
3 people want this fixed

VOTE TO FIX!

New Haven Register

See, Click, Fix

Speeding cars and motorcycles

4 people want this fixed
76 Clinton Ave, New Haven, CT

Fix This!

Mature trees destroyed along I91

9 people want this fixed
2 34 Franklin St, New Haven, CT

Fix This!

Various Potholes on Hilltop and Mountain Road some real deep

1 person wants this fixed
6 Hilltop Pl, New Haven, CT 06515, USA

Fix This!

beginning of a sink hole

3 people want this fixed
800 Chapel St, New Haven, CT 06510, USA

Fix This!

EYEWITNESS NEWS 3

GALE TOYOTA

72° New London Clear

Weather Alerts School/Other Closings

HOME NEWS WEATHER VIDEO HEALTH BETTER CONNECTICUT SPORTS ENTERTAINMENT

ISSUES REPORT

Recent · Top

fecal matter, trash and graffiti in bus shelter (2)
68 98 Charter Oak Ave Hartford, CT
about 3 hours ago · Fix it! · Share

two street lights out in this location (2)
103 Allyn St Hartford, CT
about 3 hours ago · Fix it! · Share

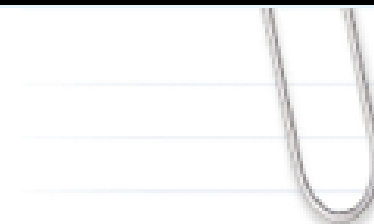
Speeding cars and motorcycles (5)
76 Clinton Ave New Haven, CT
about 5 hours ago · Fix it! · Share

Mature trees destroyed along I91 (9)
2 34 Franklin St New Haven, CT
about 6 hours ago · Fix it! · Share

People doing drugs (2)
147 Franklin Ave Hartford, CT
about 6 hours ago · Fix it! · Share

Search for issues nearby

Embed Map



Your issue "Potholes" has been publicly documented.

Signup to receive email reports from [Downtown](#) or [New Haven](#) .


Pothole in the drive lane on church.



88 people received this email including 10 public watchers.

Public Watchers who received this message:

- City of New Haven
- Office of New Haven Mayor John Destefano
- Edward Anderson
- New Haven Ward 1

#93479 Oxford St Sign is Missing

 **Vote to Fix!**

 Inappropriate?  Where did this report go?

4 Votes

Street Address:

Oxford And Fern St Hartford
CT
West End

Reporter: Civic Crusader [StealYourFace](#)

Posted: 2 months ago

Viewed: 138 times

Status: **Closed** 



Issue Closed

FYI Hartford 311, the sign dept. has replaced the missing sign. Thank you



[StealYourFace](#) (340 civic points)
about 24 hours ago

 [Report as Inappropriate](#)

Thank you for contacting Hartford's 311. As of 5/4/11 this case shows that the sign has been ordered we are just waiting for the sign to come in.



Hartford311 (Guest)
28 days ago

 [Report as Inappropriate](#)

Street sign is still missing....



[StealYourFace](#) (340 civic points)
about 1 month ago

 [Report as Inappropriate](#)

Thank you. SYF



[StealYourFace](#) (340 civic points)
2 months ago

 [Report as Inappropriate](#)

This problem has already been reported and case # 55122 was created.

Thank you for contacting Hartford's 311



Hartford 311 (Guest)
2 months ago

 [Report as Inappropriate](#)



→ Reopen

→ Acknowledge

→ Closed

→ Archived

#104213 Parks

 **Vote to Fix!**



Inappropriate?



Where did this report go?

3 Votes

Street Address:

157-197 Park Terrace Hartford

CT 06106, USA

[Frog Hollow](#)

Reporter: Erik Bowen

Posted: 17 days ago

Viewed: 30 times

Status: **Closed** 



Needs to be mowed.



Issue reported using the [SeeClickFix mobile application](#).

Issue Closed

Case has been resolved.



[Hartford's 311](#) (750 civic points)
6 days ago

 [Report as Inappropriate](#)

Issue Acknowledged

Case#56556 has been created to resolve this matter.



[Hartford's 311](#) (750 civic points)
16 days ago

 [Report as Inappropriate](#)

Thank you for contacting Hartford's 311. Case#56556 has been created to resolve this matter.



[Hartford's 311](#) (750 civic points)
16 days ago

 [Report as Inappropriate](#)

Issues

Neighbors

Watch Areas

Invite a Friend

Report an Issue

Settings

?

Print

Share

Flag Issue



buffered bike lane needed, not randomly merging street that drivers do not obey ▶ **Acknowledged**

Overview

Street Address:

Edgewood Ave 1-25 New Haven
Connecticut
Dwight

Reporter: resident

Posted: 4 months ago
Viewed: 517 times
Status: **Acknowledged**

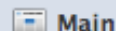
6

Votes

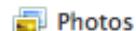
Fix it!!

Description:

please add a segregated cycle track on Edgewood between westville and downtown.



Main



Photos

1



Notified

10

Nearby Issues

misleading traffic detour...

149-161 Edgewood Ave New Haven, CT
06511, USA

Edgewood eastbound at Gar...



Department of Transportation, Traffic and Parking (11425 civic points)

The Elm City Cycling general meeting is coming up on December 13th at City Hall in room #2 on the second floor from 6 to 7 pm. This meeting will focus more broadly on cycling and cycling events in and around New Haven. The Bike Plan Sub-Committee meeting immediately follows from 7 to 8 pm and will focus more specifically on existing and future bicycle infrastructure improvements in the city. Anyone is welcome to attend and participate.

4 months ago · [Flag Comment](#)

Issues

Neighbors

Watch Areas

→ Open

→ Acknowledge

→ Close

→ Archived

#102072 Tree strip/curb strips need beautification

 **Vote to Fix!**



Inappropriate?



Where did this report go?



Notes

3 Votes



Street Address:

239 Howard Ave. New Haven

CT 06519, USA


[City Point](#)

Reporter: Digital Superhero [Christopher](#)

[Schaefer](#)

Posted: 29 days ago

Viewed: 124 times

Status: **Open** 

One of New Haven's newest Greenspace groups begins its second year!

WHAT WE DO: plant trees, shrubs, flowers in the tree strip [curb strip] in front of your home or apartment: the area between the sidewalk and curb. (This particular Greenspace group does NOT do front yards or parks/public spaces.) Plants are FREE!

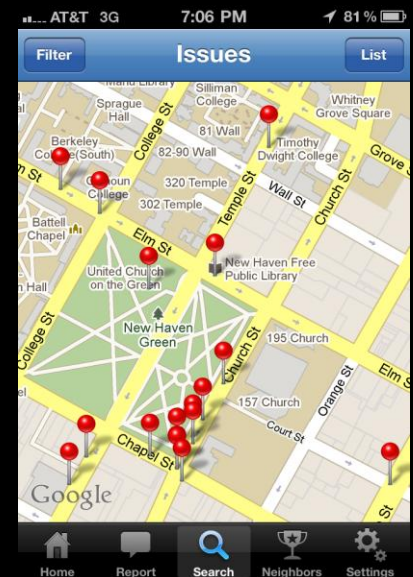
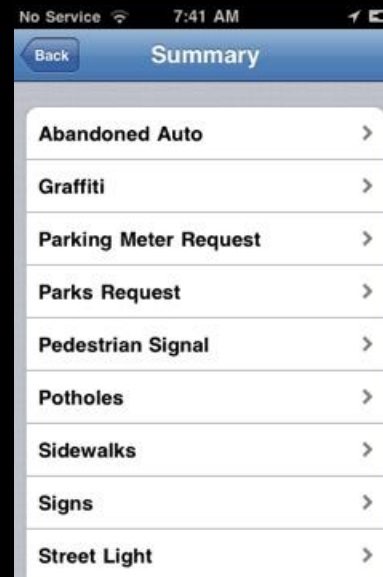
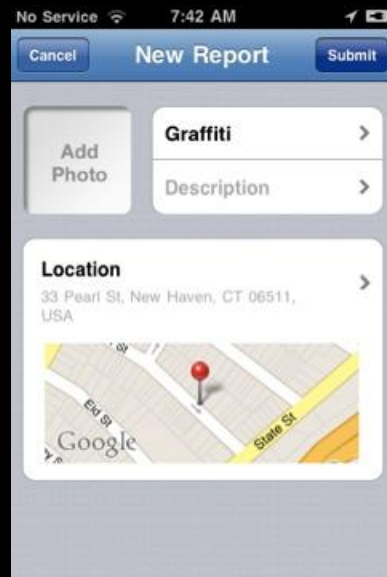
WHERE: the area bounded by and including Hallock Ave., Greenwich Ave., and South Water St., including Howard Ave. from Lamberton St. to South Water St., and the cross streets in this area: First through Sixth Streets & Sea St.

WHEN: June through July. Days of week & times to be determined by group members. So join now and we'll accommodate your schedule! Also, if you join now you can help us determine which locations on the aforementioned streets we'll tackle this season.

HOW TO JOIN: Call me, Chris Schaefer, at  **203-668-6348** . If no answer, PLEASE LEAVE A MESSAGE and I'll return your call. OR email me: schaeferchristopher@yahoo.com

"As neighbors work together to beautify their homes, they begin to identify other problems of concern: trash, crime, abandonment, etc. Before you know it, a tree planting project creates common ground which helps solve a variety of problems..." Community Greenspace Manual: Urban Resources Initiative

Branded Mobile Applications (iPhone, Android & Blackberry)



Custom Service Request Categories and Routing



Configure SeeClickFix Plus

Help

MANAGE ACCOUNT <<

Getting Started With SeeClickFix

Settings

Users

Billing

SEECCLICKFIX PLUS

Zones and Service Requests

Recurring Reports

Custom Email

Contests

SEECCLICKFIX CONNECT

Integration Points

SeeClickFix Plus Zones

Create a Zone

Title	Demo Code	Image
Saugus Town Hall	Demo Mode Off	
Pothole		
Graffiti		
Snow Removal		
Suspicious Activity		
Speeding and Traffic Concerns		
Fire Hazard		
Sidewalk Repair		
Sign Repair		
Tree Issues		
Trash & Recycling Issues		

Custom Automated Emails when issues are Submitted, Acknowledged and Closed



Richmond, VAHelp


MANAGE ACCOUNT

[Getting Started With SeeClickFix](#)
[Settings](#)
[Users](#)
[Billing](#)
+ SEECLICKFIX PLUS
[Zones and Service Requests](#)
[Recurring Reports](#)
Custom Email
[Contests](#)
SEECLICKFIX CONNECT
[Integration Points](#)

Customize Email for Request Types

☒ Non-functioning Street Lights ☐ Open and Vacant Properties

Content

Logo

Email message

Dear Richmond Resident,
You have reported Non-functioning Street Lights to the City of Richmond. It is our mission to complete your request in an efficient and timely manner. You will receive updates regarding your request, including the closure of your request.

Signature

Thank you for helping "Build a Better Richmond",
The City of Richmond

Dashboard Reports

- Issue ID
- Reporter email
- Reporter name
- Status
- Service Category
- Rating/# of votes
- Address
- Description
- Government comments
- Created date
- Acknowledged date
- Closed date





2009/11/03 18:00



Connecting the
government with the
governed, and the
governed with each other

Jeff Mooney



Connecticut GIS User to User Network
A voluntary association of GIS Users

